



DELTA CHI HEADQUARTERS

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Frequently Asked Questions

Is Convention still happening?

As of now, the Delta Chi Fraternity is moving forward with its plans to host the 62nd International Convention in St. Louis, Missouri from July 29 – August 2, 2020. Registration is [currently available](#) on the Delta Chi website. The Fraternity recognizes the ever-changing pandemic currently taking place around the globe and is actively monitoring the situation. We will continue to evaluate the future of the event and always prioritize the safety and well-being of our members, staff, and friends of the Fraternity over all. If anything changes, we will make an announcement.

What is the last date to get a full refund on Convention registration?

Delta Chi will honor full refunds for Convention registration up to July 1. If a cancellation of the event occurs, refunds will be administered automatically. Hotel and other essential information is available on our [Convention registration page](#).

Do I have to vacate the chapter house?

With the migration of classes to online-only in 100% of our chapters, many undergraduate members will be returning home. As such, local housing corporations will need to examine individual leases and determine whether students are permitted to remain in the chapter facility. This is not a decision made by the Fraternity. If the facility will be vacated, Delta Chi has [recommendations for the safety of the chapter house](#). We would direct any housing corporations to the CDC website for guidance on safe social distancing.

Can you explain the chapter dues credit announced on March 24, 2020?

Delta Chi Fraternity will be providing a credit of \$24.00 billed in the Spring of 2020. This is a \$20 Membership Dues credit and \$4 Housing Initiatives credit. Colonies that receive a reduced rate for membership dues will see either a \$7 (if charged \$23) or \$14 (if charged \$46) per man credit. The amount of men credited will be the amount of membership that was billed.

- **How will it work?**

The per man credits will be done through “Vault.” This is a credit to your chapter or colony statement from Delta Chi Headquarters. The respective credits are scheduled to be issued by March 27th. Chapters and colonies that have no balance will receive a credit to offset the billed amount of future dues.

- **Since this credit is for chapters, how do members receive a discount on dues?**

The recommendation from Delta Chi Fraternity International Headquarters is that the chapter “D” does a reduction in dues for members based on the credit from headquarters and allocates a portion of the savings in the local budget. Each chapter and colony should make sure that everyone is expected to pay the same amount and that it covers any costs for Spring 2020.

- ***Note for chapters and colonies that have an outstanding dues balance:***
During this difficult time, it will be vital for all chapters and colonies to have a plan in place to pay off any remaining balance. In order to achieve a zero balance plan, all chapters must clearly communicate with each of their individual members. Chapters & Colonies that have an outstanding balance should be in contact with their chapter coach to discuss a plan. If you do not have a coach you should be in contact with [James Ratliff](#), Director of Finance. Please be advised that plan referenced is not a formally acknowledged payment plan with the Fraternity. Formal payment plans can only be authorized by the “DD”.

Your chapter or colony “D” is strongly encouraged to attend the [officer roundtable](#) on Monday, March 30 at 4pm ET. Please bring any best practices or questions you may have to the roundtable of your peers.

Can we still have chapter gatherings while campus operations are suspended?

If the college/university has temporarily suspended operations for the sake of student and faculty/staff safety, you are strongly encouraged to comply by postponing or cancelling chapter/colony programming and moving meetings to a virtual space. We recommend the use of technology to conduct executive board and committee meetings (Facetime, Google, Zoom, etc.).

What is the best way a chapter advisor, “BB”, or ABT member can assist a chapter or colony right now?

Our alumni volunteers are an excellent source of support for our undergraduate members during this difficult time. There are a number of resources for alumni chapters and alumni volunteers available on the [Delta Chi website](#) that can help in identifying ways to assist our members. One of the most important things you can do is to check in with the officers and members. Knowing that they continue to have the support of our volunteers and alumni can be reassuring in an uncertain time.

Is the Associate Member Program able to be completed online?

Yes. The Fraternity is launching a four-week online version of its award-winning Associate Member program. The sessions will take place each Wednesday at 8 p.m. ET, beginning March 25, 2020. Resources for the AM program are [currently available on the Delta Chi website](#). To register for this event, please visit the following:

<https://register.gotowebinar.com/register/5608626811158092299>

All sessions have been recorded and will be available for members to access through their MyDCHI account. Any member is welcome to join any AM Program session. We encourage any aspiring AMC's to attend as well.

Are colonies required to do the Associate Member Program online or can they wait until the fall semester to complete it?

We highly encourage our colonies to join the program now while it is available virtually so there are no interruptions to your schedule. Future AMC's are welcome to join as well, as this is a great opportunity to pick up tips and tricks for facilitating the AM Program.

What if we have the need for specific programming this isn't currently offered by the Fraternity?

The Delta Chi Staff is committed to providing ongoing support to our members and organizations. Our team is able to provide custom programming to address specific needs in your organization. Whether you're interested in a presentation to your Associate Members, Executive Board, or entire organization, our team will work with you to create the presentation you're looking for. Requests can be [submitted online](#) or directed to your chapter/colony coach.

How can we engage in virtual strategic planning as a chapter/colony?

The Fraternity has been prepared for strategic planning at a distance for some time, as we previously unveiled the Values-Based Coaching Model. To find your chapter/colony coach and connect, please visit the [Delta Chi contact page](#). The dropdown boxes for each contact will display the chapters/colonies each staff member works with. Their phone number and email address are available as well. Every staff member is prepared to assist you and your executive board in returning to normal operations in the fall, should conditions permit.

How can we conduct virtual meetings if we don't currently have the capabilities?

The staff at Delta Chi are prepared to assist our members with setting up Zoom meetings to conduct operations virtually. We recognize that the infrastructure may not already exist for our members to adapt to current conditions, so we're prepared to provide the tools to allow for that. Contact your chapter/colony coach to set up Zoom meetings.

Chapter coaches are also available to facilitate virtual workshops that are requested by the chapter or colony. Please feel free to contact your chapter coach with any questions.

Will the Delta Chi awards program still take place?

While we recognize the year was cut short for many of our undergraduate members, we still want to celebrate your successes as individuals and as chapters/colonies. The awards program will be made available on April 1 through Lessonly, the Fraternity's eLearning platform. Announcements will be made via email and social media, as well as the Delta Chi website.

Are we still able to host service-events?

While we recognize local ordinance and CDC recommendations may not align with hosting in-person service programming, we still encourage our members to find ways to engage in individual service opportunities where available. While preserving the health and safety of you and your community is our highest priority, we have some suggested opportunities members can take part in that will hopefully have limited risk. These include:

- Writing letters to local residents of nursing homes
- Read books to children virtually (if available through local programs)

What resources are available to members for dealing with the stress or anxiety of the current situation?

The [Campus Assistance Program](#) (CAP) is a private and free service providing professional support and referral services designed to help you with personal, school or family related problems. Your Delta Chi Fraternity CAP can support you during a crisis and help you identify and gain control over personal problems that may be interfering with school and daily life. Participation is voluntary and anonymous. For more information, visit the CAP link.

Is the Emerging Leaders Academy still happening?

In these trying times, the Fraternity heard those members, parents, and alumni who reached out to Delta Chi International Headquarters seeking relief. We were encouraged by their commitment to participation in the fraternal experience and for all the Delta Chi's striving to keep their local chapter or colony strong and engaged. The ability to provide this credit and requested relief to our members was made possible by decreasing future cost to the Fraternity. As a result, the Fraternity has canceled the 2020 Emerging Leaders Academy (ELA) which was scheduled for July on the campus of Washington University in St. Louis, Missouri. It was an extremely difficult decision to cancel ELA because it is a program that provides an extraordinary opportunity for members to develop their leadership skills. However, the decision was ultimately made because cancelation provides the broadest benefit to the greatest number of Delta Chi brothers.

As an alumnus, how can I assist our members and organizations at this time?

One great way for all of our alumni to provide support is to sign up for the [Delta Chi Mentorship Network](#). This new initiative is a great way for an alumnus to give back, regardless of their location. This platform allows our members to connect virtually with each other to provide advice on a variety of topics, including academics, admissions, organizational leadership, and professional development.

How can our members stay connected while our campus is operating virtually?

Our Brotherhood is not limited to the confines of a campus. There are a number of ways we can work to engage with each other. Take time each day to reach out to your Brothers, share updates or virtual meetings online, work together to develop plans next semester. Additionally, Delta Chi will be offering a variety of opportunities online in the coming weeks. From offering an online Associate Member program, officer roundtables, and a variety of presentations to support your personal and professional development, there are many ways our members can stay connected to each other and Delta Chi.